JOB DESCRIPTION

DATA CENTER TECH INTERN

Applications are reviewed on a rolling basis. For an update on your status, or to confirm your application was submitted successfully, please login to your candidate portal. Please note that we are reviewing a high volume of applicants. Therefore, we appreciate your interest and patience as we review applications for future Amazonians!

Note: By applying to this position, your application will be considered for locations we hire for in the United States including, but not limited to: Umatilla, OR; Columbus, OH and Northern Virginia.

Amazon Web Services (AWS) is growing rapidly, and we are looking for Data Center Technical Support Technician Intern to join our expanding Infrastructure Operations team.

The intern will help ensure overall availability and reliability to meet or exceed defined service levels of data center operations. This position involves hardware and network diagnostics followed by physical repair and may include participation in an on-call rotation. All candidates should be willing to work both independently and with a team. Work prioritization, organizational skills, effective communication, and the ability to react quickly are critical to being successful. In addition to hardware and network repair candidates will install equipment, create documentation, innovate solutions, and fix complex problems within the Data Center Space.

Physical Requirements: All physical requirements are expected with reasonable accommodations

· Regularly lift and/or move up to 35 pounds unassisted; and participate in group lifts for 36 pounds or more

· Must be able to lift loads of up to 49 pounds and carry them for short distances

· Continuously climb and descend stairs safely (applies to sites with stairs)

· Reach and stretch to position equipment and fixtures while maintaining balance

· Push or pull heavy objects into position

· Some travel may be required.

BASIC QUALIFICATIONS

· In the process of obtaining an Associate's Degree or Certification from a Trade School in a relevant Technical Field

· Have and maintain a GPA above a 3.0

· 1+ years relevant IT experience

· Meet the physical requirements with reasonable accommodations

PREFERRED QUALIFICATIONS

Meets/exceeds Amazon's leadership principles requirements for this role · Meets/exceeds Amazon's functional/technical depth and complexity · Familiarity with computer hardware component and operating systems · 1+ years general work experience · Ability to manage work and priorities through a ticketing system and coordination with Manager · An interest in computer sciences and information technology Amazon is an Equal Opportunity-Affirmative Action Employer – Minority / Female / Disability / Veteran / Gender Identity / Sexual Orientation.